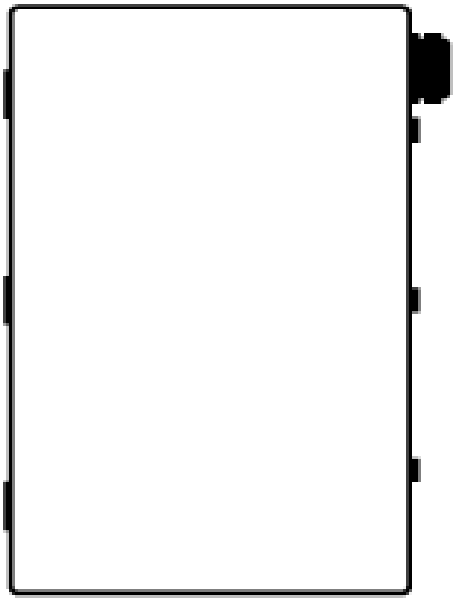
wallbox



Power Recovery Unit

Installation Guide

Quick Start Guide

Download to learn how to:

- Connect to your charger via Bluetooth
- Add your charger to a Wi-Fi network
- Manage and control your charger using the myWallbox app

Start Charging Smart

Scan this QR to download the **Wallbox app**

- Save money with charging schedules
- Control your charger from anywhere
- Manage your energy use with insights and extra features

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Getting Started

Datasheet

General Specifications

Cooling	Fan (user replaceable)
Dimensions	17.7 x 27.8 x 7.3 in
Weight	69.4 lb
Operating Temperature	-13ºF to +140ªF
Noise	<50 dBA
Operation Humidity	5 - 95%
Protection Rating	NEMA 3R
Maximum Elevation	9843 ft
Energy meter	1% Accuracy
Communication	RS485
Communication Ports	2
Manual Control Over Micro-grid Interconnection Device	Yes
LED display	3
Warranty	10 years
Safety Standard Compliance	UL 1741, CSA 22.2 NO.107
Emissions	FCC part 15 Class B

Electrical specifications

Grid Input / Output to Main Distribution Panel at Grid Tie	
AC Output Voltage	120V / 240V ± 10% (Split Phase)
AC Frequency	50 / 60 Hz ± 5%
AC Current Rating	200 A
Output to Main Distribution Panel at Backup Operation	
AC Output Voltage	120V / 240V ± 10% (Split Phase)
AC Frequency	50 / 60 Hz ± 5%
Split Phase Imbalance	41.7 A
AC Current Output (Max)	160 A
Input from Inverter	
Number of Inverter Inputs	4
Rated AC Power	3800 W / 5000 W / 6000 W / 7600 W
Maximum Continuous Input Current @240V	15.9 A / 20.9 A / 25 A / 31.7 A
Inverter Input AC Circuit Breaker	20 A / 30 A / 35 A / 40 A

Generator	
Maximum Rated AC Power	15000 W
Maximum Continuous Input Current	63 A
Auto generator Start	Yes
Wire gauge	
AC from Grid Conduit Size / AWG Range	2” Conduit / #0-4 / 0 AWG
AC Inverter Conduit Size / AWG Range	1” Conduit / 12-8 AWG
AC Generator Input Conduit Size / AWG Range	1” conduit / 8-4 AWG
Communication Conduit Size / AWG Range	1” conduit / 24-16 AWG

Safety Icons

DANGER. It indicates a hazardous situation which, if not avoided, will result in serious injury or death.

WARNING. Indicates a hazardous situation which, if not avoided, could result in serious injury or death.

CAUTION. Indicates a hazardous situation which, if not avoided, could result in serious injury or death.

IMPORTANT SAFETY INSTRUCTIONS

SAVE THESE INSTRUCTIONS.

This manual contains important instructions for the Power Recovery Unit (PRU) that should be followed during installation and maintenance for the PRU.

The Power Recovery Unit is designed and tested to meet all applicable North American and International safety standards. However, like all electrical and electronic equipment, safety installation and operation of the Power Recovery Unit to reduce the risk of personal injury and to ensure a safe installation.

Installation, commissioning, service, and maintenance of the Power Recovery Unit must only be performed by licensed authorised personnel and/or satisfy state and local jurisdiction regulations.

Before starting installation or commissioning, read the entire manual carefully to ensure correct and safe installation or commissioning. And keep the user manual in a safe place.

All US electrical installations must comply and abide by all the state, local, utility regulations, and National Electrical Code ANSI/NFPA 70.

WARNING.

This document does not replace and is not intended to replace any local, state, or provincial, including, without limitation, applicable in the jurisdiction of installation. Wallbox assumes no responsibility for the compliance or non-compliance with such laws or codes in connection with the installation of the product.

DANGER. Danger to life due to high voltages in the product!

Before installing or using the product, read this manual's instructions, cautions, and warnings. Failure to do so or to follow any of the instructions or warnings in this document can result in electrical shock, serious injury or death, or may damage the product.

Contact the local utility company before connecting the product to the electrical utility grid.

A qualified electrician must carry out all work. Children should be supervised to ensure they do not play with the appliance.

WARNING: Do not install the system in a corrosive environment

where it may be exposed to ammonia, corrosive gasses, acids, or salts (eg: chemical plant, fertilizer storage areas, tanneries, near volcanic ash eruption).

WARNING: Do not disassemble any parts of the product which are not mentioned in the installation guide. It contains no user-serviceable parts. See warranty for instructions on obtaining service. Attempting to service the device by yourself may result in a risk of electric shock or fire and will void your warranty.

WARNING: Ensure that the PRU is adequately grounded before operating the unit. This product must be connected to a grounded, metal, permanent wiring system, or an equipment-grounding conductor must be run with the circuit conductors and connected to the equipment grounding terminal or lead on the product.

WARNING: When a ground fault is indicated, normally grounded conductors may be ungrounded and energized or normally ungrounded conductors may be grounded.

WARNING: Do not operate the device when the device is running.

CAUTION: Only components shipped with the product or recommended by Wallbox shall be used. Using other accessories may result in a fire or injury to the user.

CAUTION: Danger of burn injuries due to hot enclosure parts. During operation, the enclosure may become hot.

CAUTION: Risk of electric shock. Never operate on the unit couplers, the Mains cables, battery cables, and PV cables when power is applied. After switching off the PV, battery and Mains, always wait for 5 minutes to fully discharge the intermediate circuit capacitors before unplugging the DC, battery and Mains couplers.

WARNING: Do not expose the system to ambient temperatures above 140°F (60°C) or below -13°F (-25°C).

WARNING: Do not attempt to open, disassemble, repair, tamper with or modify the product. The product and its components are not user-serviceable.

WARNING: The end installation shall have one or only one ground bond for the system. Follow the instructions regarding how the ground bond will be made and where it will be located. NEC NFPA 70 Article 250 applies to installing the Power Recovery Unit (PRU).

CAUTION: NEC NFPA70 Articles 705, 706 and 710, which require directory plaques for all service equipment identifying all electric power sources, apply to install the Power Recovery Unit (PRU) and Quasar 2.

IMPORTANT: Power Recovery Unit (PRU) installation and blackout/islanding operation is listed with contract number 802624 by SGS North America Inc., Nationally Recognized Test Laboratory (NRTL) officially recognized by the American Occupational Safety and Health Administration (OSHA). This specific functionality IS NOT listed by UL (Underwriters Laboratories) Solutions.

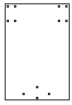
Package contents

Components

PRU Packaging

PRU	Brackets

Accessories Box

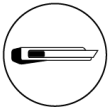
Expansion bolt x5	Self-tapping screw x5	Washerx5	55*13*23.7mm Copper bar x4	M4*12 cross screw x1
M5*12 cross screw x8	40*13*7.9mm Copper bar x4	Communication cable x1	Warranty card x1	Bracket Template
				

Required tools

Electric Drill

Crosshead screwdriver

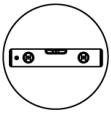
Cutting pliers



Utility knife

Hammer

Crimping pliers



Spirit Level

Multimeter

Allen Key

Crimping tool

Flat-head screwdriver

Measuring Tape & Pencil

Installation

Site Requirements

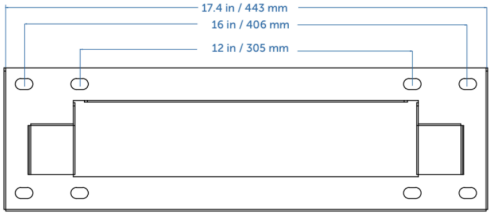
1. Site requirements

The Power Recovery Unit must be installed according to local and National Electric Code (NEC) ANSI / NFPA 70.

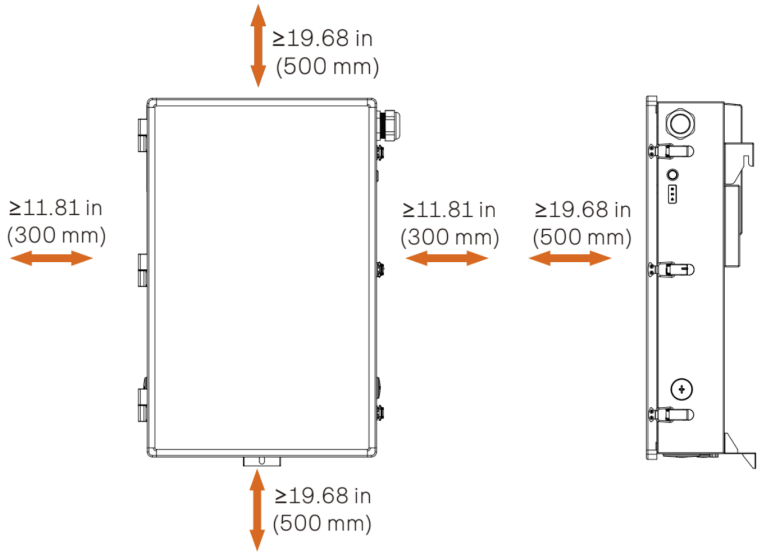
The system requires adequate installation clearance, cabling or conduit, and airflow. Do not install anything above each unit that limits access to the unit or might fall and damage it. Do not mount each unit upside down.

The Power Recovery Unit must be wall-mounted and configured for cable entry at the bottom and sides of the enclosure.

2. Space requirements



To ensure good heat dissipation and convenient disassembly of the Power Recovery Unit, the minimum clearance around it shall be at least the values shown below.

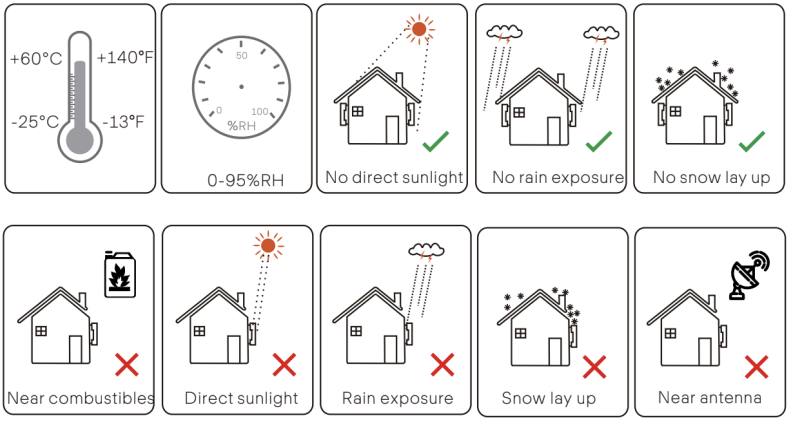


3. Environment requirements

The installation position shall be well-ventilated.

Make sure the installation site meets the following conditions:

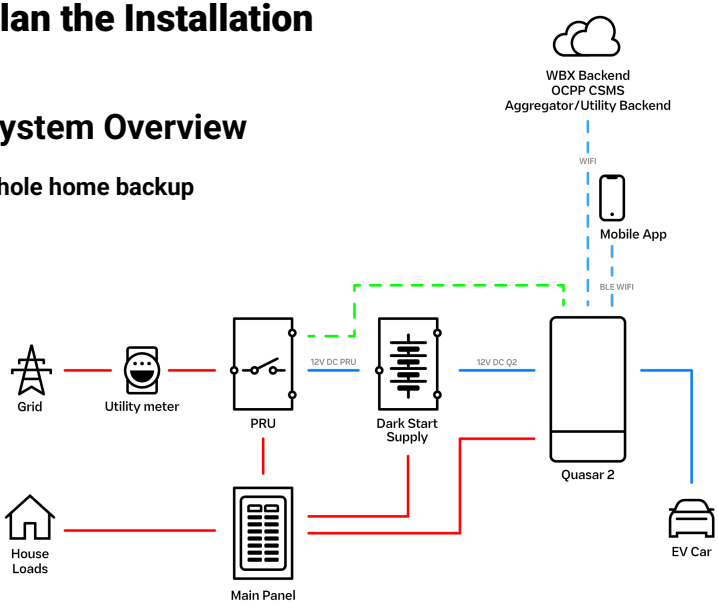
- Not to be exposed to glare.
- Not in areas where highly flammable materials are stored.
- Not in potentially explosive areas.
- Not near the television antenna or antenna cable.
- Not higher than the altitude of 9843 ft (3000 m) above sea level.
- Not in an environment of precipitation.
- Be sure the ventilation is good enough.
- The ambient temperature is in the range of –13°F (-25°C) to
- +140°F (+60°C).
- The inclination of the wall should be within ±5°.
- Avoid direct sunlight, rain exposure, and snow lying up during installation and operation.



Plan the Installation

4. System Overview

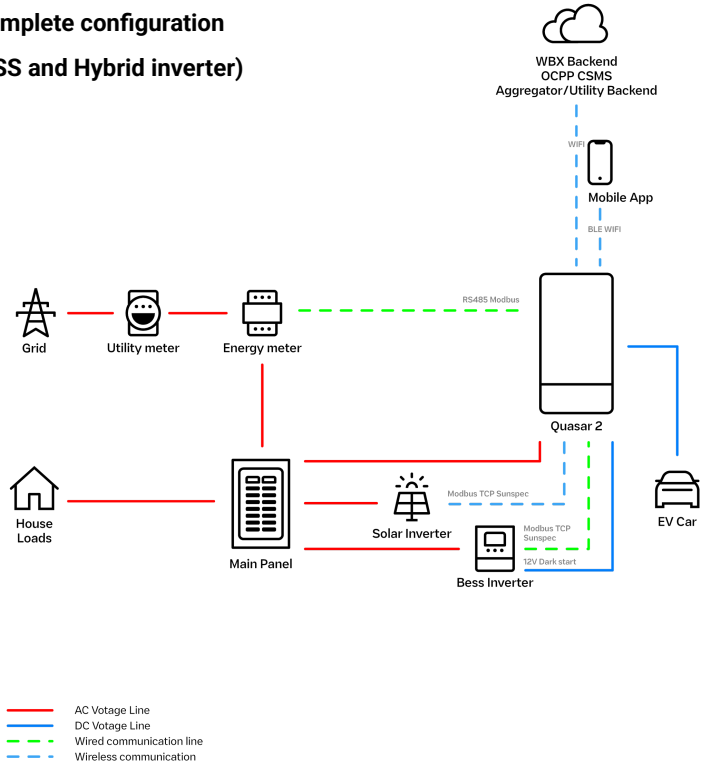
Whole home backup



AC Votage Line
DC Votage Line
Wired communication line
Wireless communication

Complete configuration

(ESS and Hybrid inverter)



5. Location

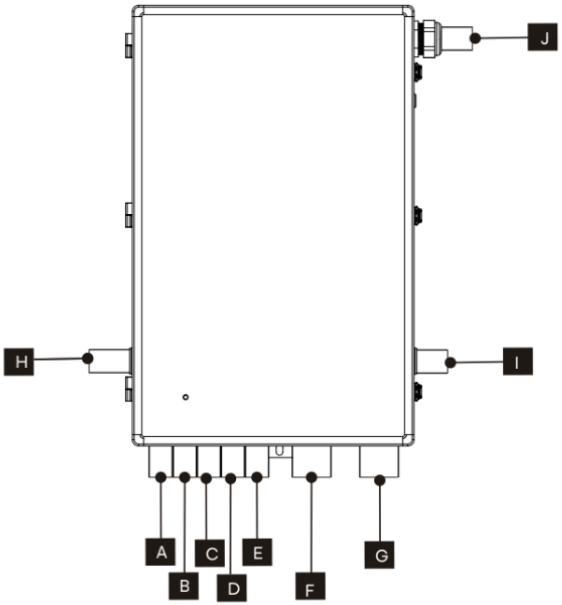
Choose a wall capable of supporting the full weight of the system. If floor-mounting, choose a level surface adjacent to the below wall.

- Wood studs spaced at 12, 16, 20, 24, 28 and 32 inch
- Steel material of sufficient thickness
- Solid concrete or masonry

6. Cable Entry

A conduit fitting or cable gland must be used when wiring connections.

The cable is routed from the bottom and sides of the device to the wiring connection of the Power Recovery Unit. Two 2-inch (F and G), one 3/4-inch (J), and seven 1-inch openings are available for connecting.

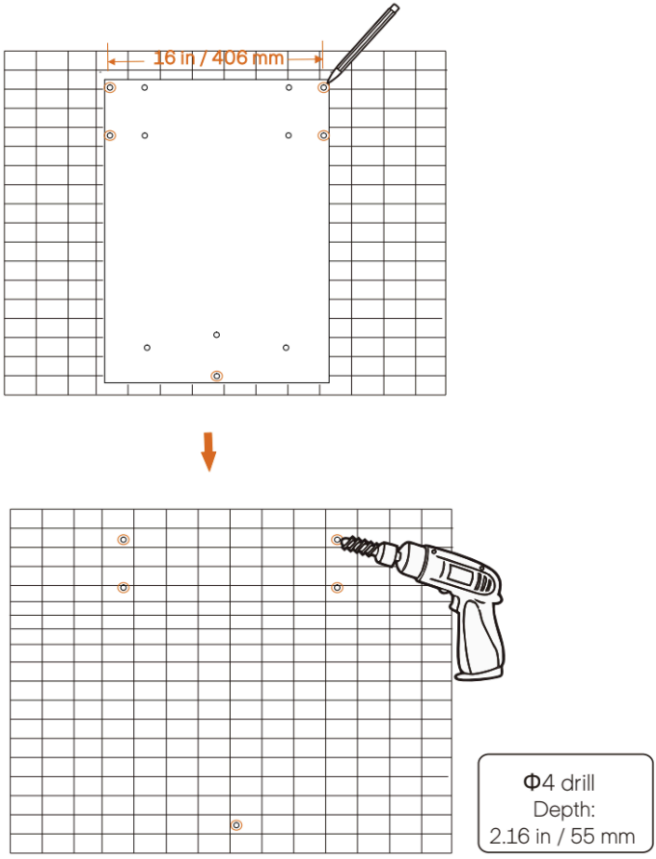


Item	Description
A	AC conduit plug for inverter
B	AC conduit plug for inverter
C	AC conduit plug for inverter
D	AC conduit plug for generator
E	AC conduit plug for inverter
F	Conduit plug for load connection
G	Conduit plug for grid connection
H	Reserved
I	Reserved
J	Communication conduit plug

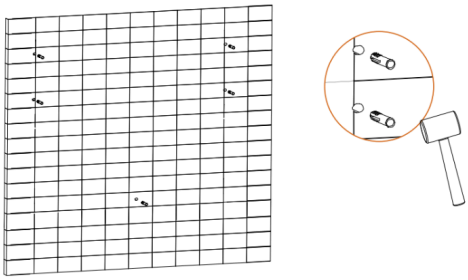
Installation

1. Mounting the Power Recovery Unit

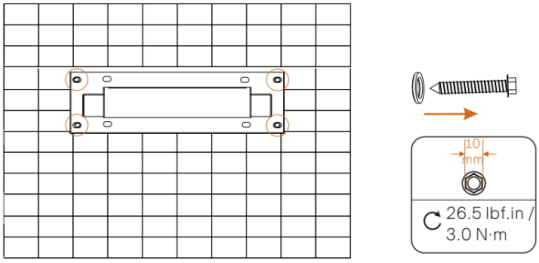
1.1 Use the mounting reference paper as a template to mark the screw hole location on the wall; drill five holes on the wall.



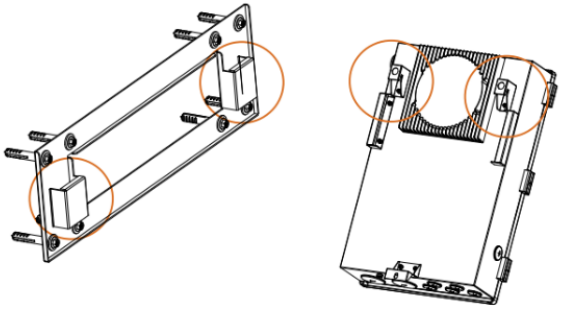
1.2 Insert the wall anchors into the holes. (This step can be ignored if the wall is wooden.)



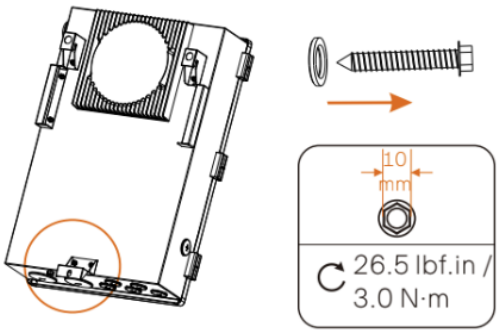
1.3 Secure the bracket on the wall with a tapping screw and washer using a torque wrench. Please hold the bracket firmly to the surface of the wall when fixing the bracket.



1.4 Hang the Power Recovery Unit on the bracket. Please make sure the cleat is well seated on the bracket.



1.5 Secure the Power Recovery Unit by screwing in the tapping screw with the washer on the bottom of the Power Recovery Unit.

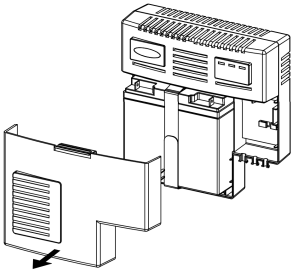


2. Mounting the Power Supply. *To be provided by the Installer*

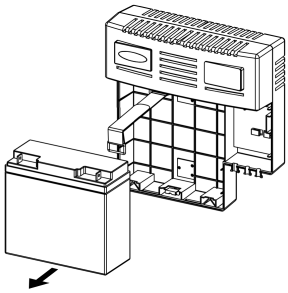
IMPORTANT: Cyberpower CSN75A12V3 for indoor installation only.

Follow the Instructions included in the Power Supply package.

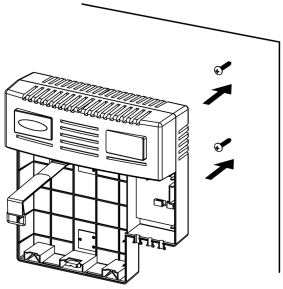
2.1 Remove the battery cover.



2.2 Unstrap the strap from the battery, Slide the battery off of the shelf, and disconnect the battery cable connector at the chassis end.



2.3 Use the enclosed installation template to mark an installation location for the unit.



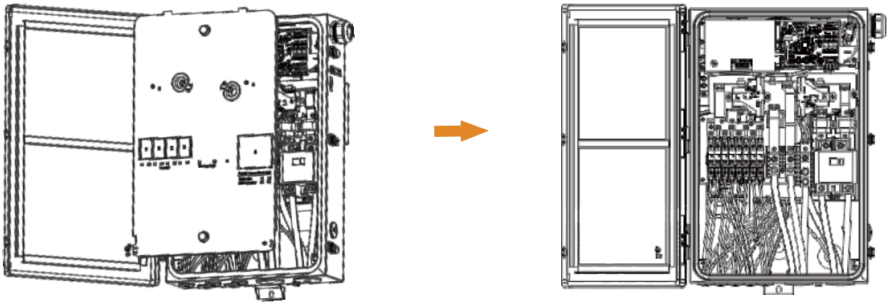
2.4 Mount the screws on the wall AND Put the keyhole slots of the unit on the two screws.

2.5 Connect the battery connector and replace the battery back.

3. Opening the Power Recovery Unit

3.1

Remove the **4 screws** from the metallic cover. Unscrew the two M4 screws below with a crosshead screwdriver to disassemble the internal cover of BI. Hold the metalling door by the two hangers and remove it completely.



4. Wiring Connections

WARNING. To avoid shock hazards, never power on the system without a connection to Earth at the Power Recovery Unit.

WARNING. Before the Power Recovery Unit wiring connection, please make sure it is correctly wall-mounted and can be configured for cable entry at the bottom and sides of the enclosure.

WARNING. Incorrect wiring of AC conductors presents a risk of electrical shock or damage to the equipment. Before powering on the system, ensure all the connections are correctly made according to the instructions in this document and following local wiring codes and regulations.

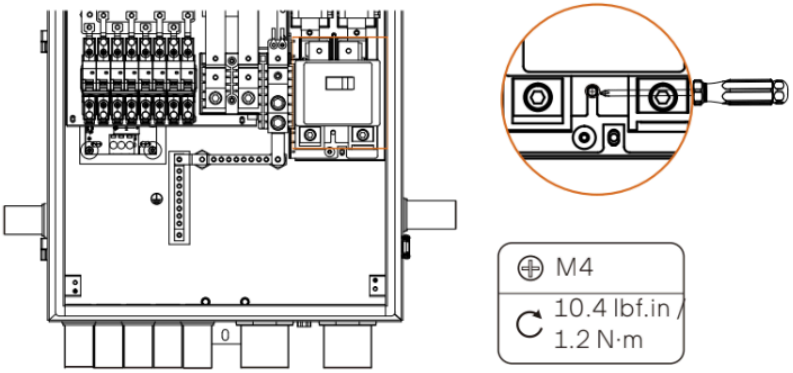
Install the main breaker (not included in the PRU unit). For breaker requirements, see the Final Notes chapter.

IMPORTANT: When installed as service equipment, a main breaker must be installed.

4.1 Remove the two supply lugs that were initially installed before the leave factory using a hex socket.

4.2 Install the main breaker using a hex socket. Please note that main breaker wire lug cover caps are recommended whenever a main breaker is installed in the Power Recovery Unit.

4.3 Fix the main breaker with M4*12 crosshead screws by using a cross screwdriver.



Note: After installing the main breaker, lugs feed the opposite bus.

IMPORTANT: When not installed as service equipment, ensure wires are appropriately protected and **remove the GROUND bonding jumper**.

Note: Before any wiring connection, the conduit must be installed according to the national and local requirements.

Connect the Power Supply to the Quasar 2 and PRU

IMPORTANT: Use an AWG 16 copper wire for the Power supply connection rated for outdoor use.

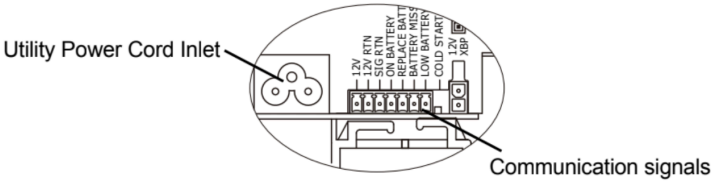
IMPORTANT: The distance between the Power Supply, the PRU, and Quasar 2 shall not exceed 100 ft.

4.4

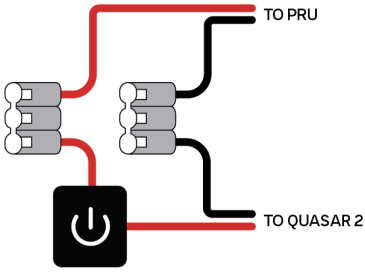
Power Supply output
First, connect an AWG 16 to the Power Supply aerial connector

- 12V pin → red wire
- 12V RTN pin → black wire

Then, connect the utility power cord inlet provided in the CyberPower packaging.



MANDATORY: The connector between Quasar 2 and Power Supply shall have an interrupter. See the image on the right.

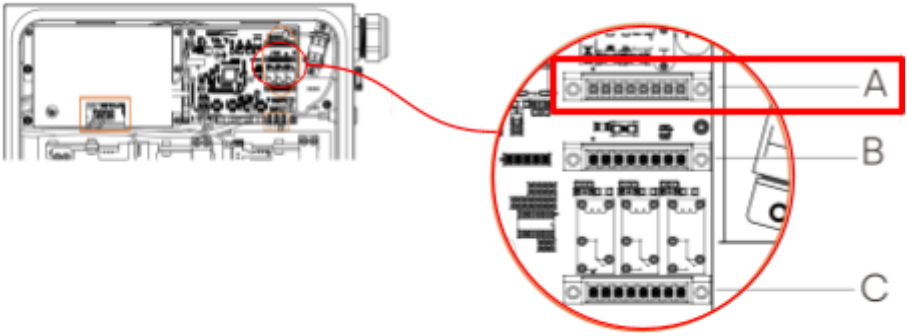


4.5

PRU & Quasar 2 inputs

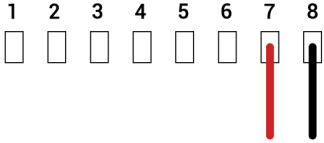
PRU side

Locate the A Terminal on the PRU communication board.



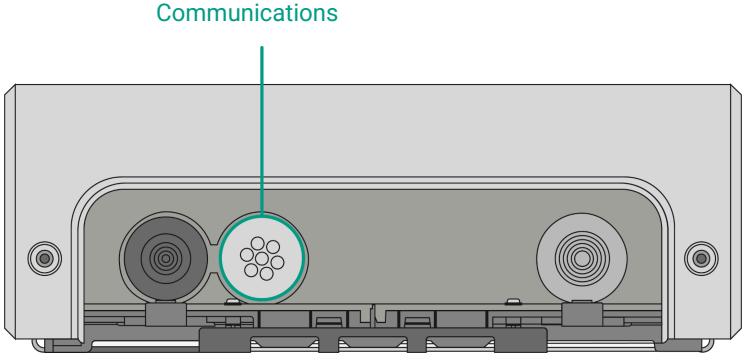
Use the ends of the AWG 16 wire from the Power Supply output and connect them to the A port
following these instructions:

- Pin 7 → +12V from Power Supply (red)
- Pin 8 → GND from Power Supply (black)

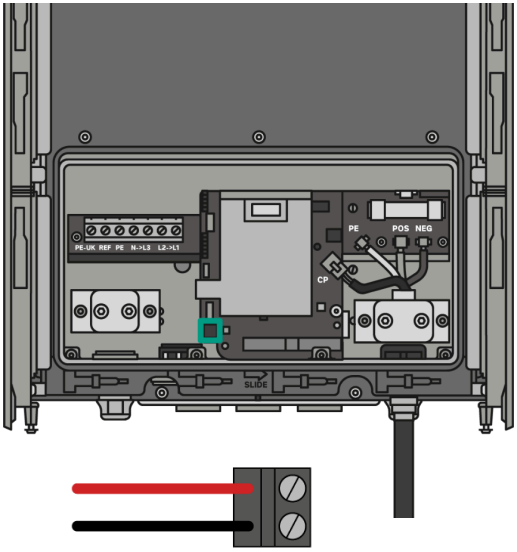


Quasar 2 side

- With the HMI unfolded, insert the Power Supply cable through the Comms gromme,t making a hole in one of the inputs.



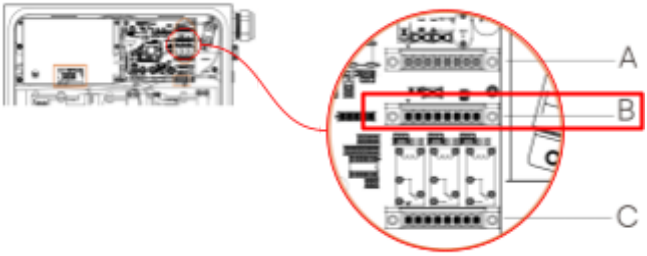
- Connect the two wires to the corresponding ports, following the below indication.



Connect the Quasar 2 to the PRU

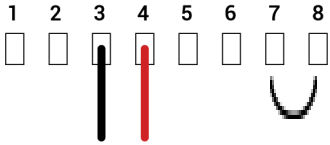
Note: The distance between the PRU and the Quasar 2 shall not exceed 300 ft.

4.6 Locate the A Terminal on the PRU communication board.



Using an **STP Class 5e communication** cable rated for outdoor use, insert the black and red wires into the corresponding pins on the PRU communications board terminal B.

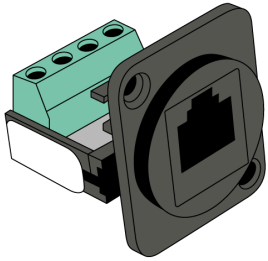
- Pin 3 → black wire
- Pin 4 → red wire



IMPORTANT: Ensure the B Terminal, Port Pins 7 & 8 jumper is maintained; otherwise, the PRU will not work.

4.7 Connect the other end of the communication cable to the corresponding pins of the CAT 3 RJ11 6P4C female adapter.

- pin B → black wire
- pin C → red wire



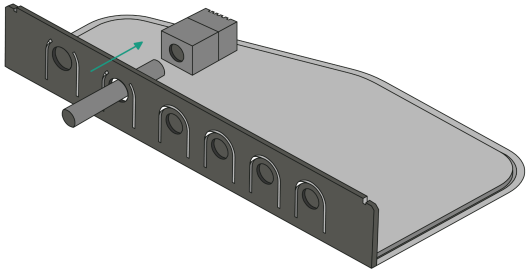
4.8 Crimp one end of the communication cable and insert the RJ11 connector. Then, insert it into the female adapter on the PRU side.

4.9 On the Quasar 2, remove the Torx screw Ø3.5 x 12 mm from the communications lid and remove it from the HMI module. Make a hole in the Power Boost entrance and insert the cable.

Then, Crimp the RJ11 connector to the cable end.

IMPORTANT: The max. dimensions of the RJ45 connector must not exceed 0.4 x 0.3 x 0.5 inches.

- pin B → black wire
- pin C → red wire

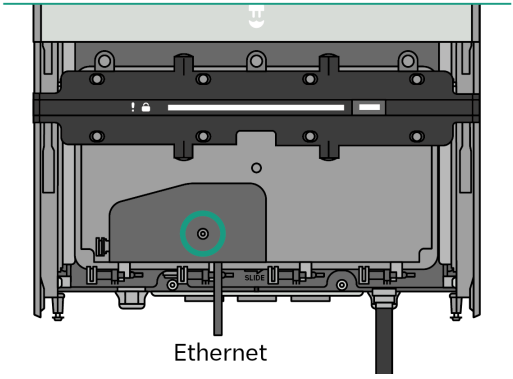


WARNING: Inserting the cable with the RJ45 CAT6 connector already crimped through the lid will void the warranty.

4.10

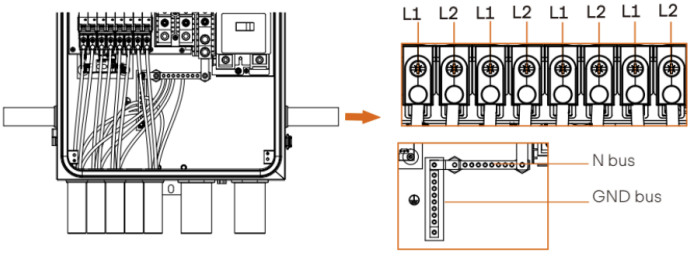
Connect the communications cable to the port indicated for Power Boost. Place the lid back on the HMI module and slide it upwards and insert the Ø3.5 x 12 mm screw to secure the lid.

Note: tighten to approx. 11.5 lb-in / 1.3 N·m.



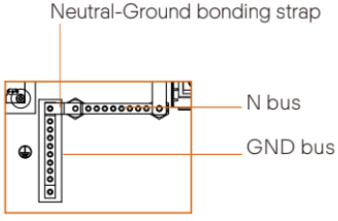
Connect the Inverter(s) wires to the Power Recovery Unit

Refer to this section only if an inverter is connected.



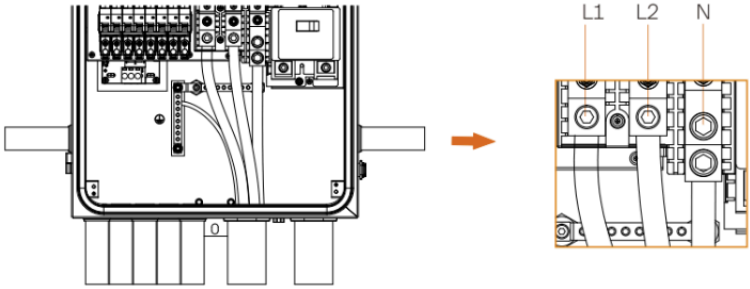
IMPORTANT: Remove *the* Neutral-Ground bonding strap from BI if not installed as service equipment.

Proper earth connection and neutral ground bonding strap are required for the system's



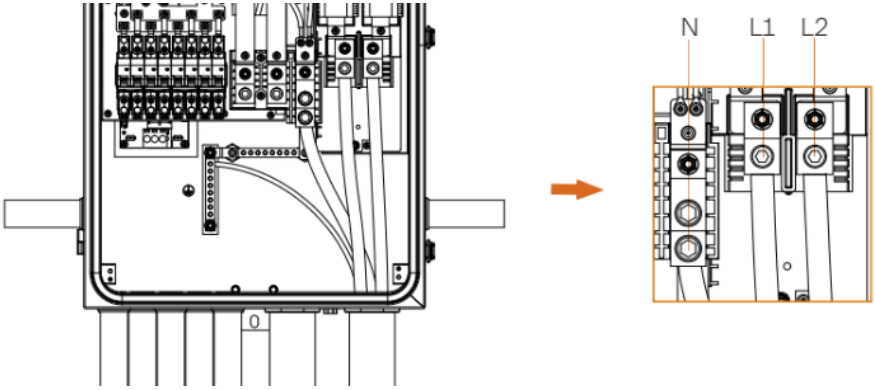
safe operation and compliance with local code requirements.

Connect the loads to the Power Recovery Unit

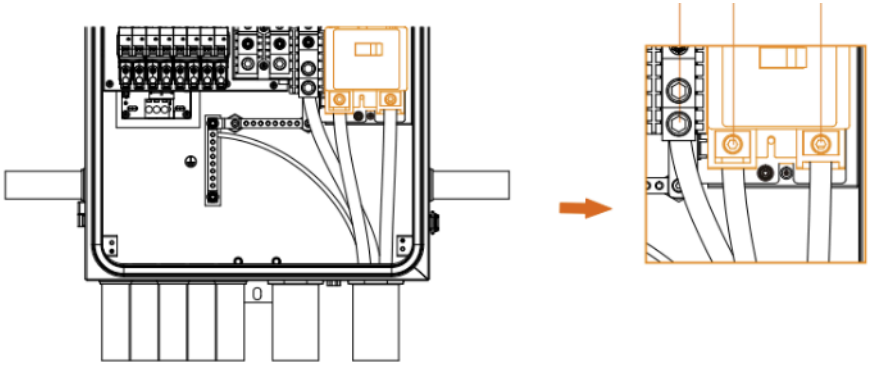


Connect the AC grid wires to the Power Recovery Unit

No main breaker was installed



Main breaker installed



5. Communications

All communication cables will be connected to the Power Recovery Unit's communication board. This section introduces the steps and requirements for this connection.

Item	Terminals	Port Pin
A	INV communication terminal (for communication between inverter and BI)	**Pin 7: +12V**
		Pin 8: GND
B	AUX1 terminal (for communication between generator and PRU, EPO and PRU)	**Pin 3: RS485_RESERVE_A**
		Pin 4: RS485_RESERVE_B
		Pin 7: STOP_NO+ (default jumper)

		Pin 8: STOP_NO- (default jumper)

7. Closing the Power Recovery Unit & Operation

Check the following indications before turning on the system:

1. Ensure the system is mounted correctly.
2. Ensure all grounding wires to the grounding bus-bar are connected properly.
3. Ensure all the communication wirings are connected properly.
4. Ensure all the DC wirings and AC wirings are completed.
5. Ensure the CT is connected properly.
6. Ensure the battery is connected properly.
7. Ensure the loads and critical loads are connected properties, and the critical loads rating is within the nominal rating range.

Turn on the system following the steps:

1. Before closing any wiring cover, please take pictures of the completed wiring.
2. Install the internal cover of the Power Recovery Unit
3. Switch on the Power Recovery Unit power button (“AUTO” position).
4. Switch on the AC circuit breakers for the Power Recovery Unit and Quasar 2 and the rest of the loads.
5. Install the outer cover of the Power Recovery Unit.
6. The system will start up. Check the status of indicator lights on the Power Recovery Unit. For more information on the codes displayed for error and warning messages, refer to the indicator Lights and Button section.

Status Lights & Buttons

The Power Recovery Unit and the Power Supply include an LED that provides information on the unit's status.

Once the installation has been completed, the charger is ready to be powered up and configured. Switch on the power to the circuit from the circuit breaker, and the charger LEDs should light up.

Power Recovery Unit Lights & Button

Operation LED

- Green when the BI is in on-grid status.
- Flashing green (2s on, 2s off) when the BI is in backup status.
- Flashing green (0.5s on, 0.5s off) when the BI is in generator status.
- Off when the load port of the BI has no power.

Communication LED

- Green when the BI communication is normal.
- Flashing green (2s on, 2s off) when the BI RS485 fault occurs.
- Off when the BI communication fault occurs.

Fault LED

- Red when a relay fault or over-temperature fault occurs.
- Flashing red (2s on, 2s off) when another fault occurs.

Flashing red (0.5s on, 0.5s off) when the BI power button is off, or EPO fault occurs.

Off if no Fault occurs.

Color and Status			Message Explanation	
Operation LED	Communication	Fault LED		
0.5s on, 0.5s off	0.5s on, 0.5s off	0.5s on, 0.5s off	Firmware upgrading	
OFF	OFF	OFF	Upgrade 0%-29%	Cycle
OFF	OFF	ON	Upgrade 30%-69%	
OFF	ON	ON	Upgrade 70%-99%	
ON	ON	ON	Upgrade 100%	

Power Button

When ON, the backup mode is enabled.

When OFF, the PRU is not operable.

Power Supply Lights & Button

Indicator	Color	Port Pin
AC	Green	Power Supply is connected to the grid.
	Yellow	Power Supply is on battery power.
OUTPUT	Green	DC output power is provided.
BATTERY	Red	The battery is not connected, or it needs to be replaced.

For additional information, please check the Cyberpower User's Manual.

Service

Need more assistance?
Contact Wallbox Customer Support

Service (888) 787-5780

Email: service.na@wallbox.com
www: https://support.wallbox.com/na/contact-us/

Final Notes

Maintenance Instructions

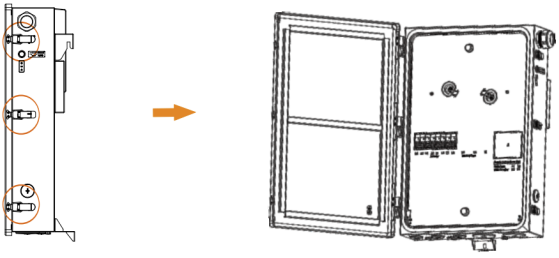
Do not use this product if the enclosure or the connector is broken, cracked, open, or shows any other indication of damage. Please contact Wallbox.

The installation and servicing of the Wallbox device must be performed only by qualified personnel in accordance with applicable local regulations. Unauthorized installation and modifications make the manufacturer warranty void.

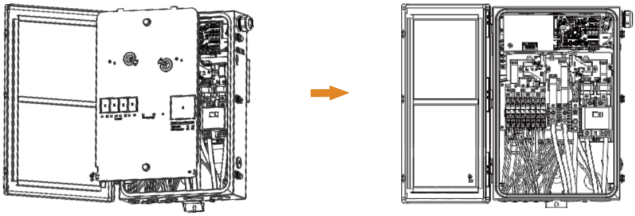
Qualified personnel are defined as individuals possessing expertise and training about the construction and operation of electrical equipment and installations, coupled with formal safety training enabling them to identify and mitigate potential hazards.

Maintenance instructions: The internal fan of the Power recovery Unit may be required to be replaced when a fan error occurs. The replacement of the fan shall only be performed by qualified electricians. Before replacement, make sure all the power of BI is switched off:

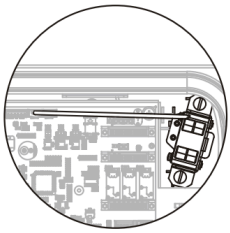
- First open the outer cover of the Power Recovery Unit



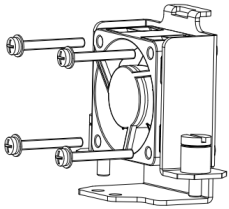
- Unscrew the two M4 screws below with a crosshead screwdriver to disassemble the internal cover.



- Disconnect the fan cable, and unscrew the two M4 screws to disassemble the fan (pull out the fan). Please note that the fan cable is locked on the Power Recovery Unit. Pinch and hold the buckle on the cable terminal to disconnect it.



Before



After

Note: For spare parts, contact Wallbox Customer Service at the telephone number or email address indicated in the Service section.

Protect your device from any external impact.

Do not use the device under adverse climatic conditions.

Do not open the device in the rain.

Do not touch the device if it emits smoke or begins to melt. If possible, turn off the power.

Do not open the device while it is connected to the power supply.

Take appropriate precautions with electronic medical implants.

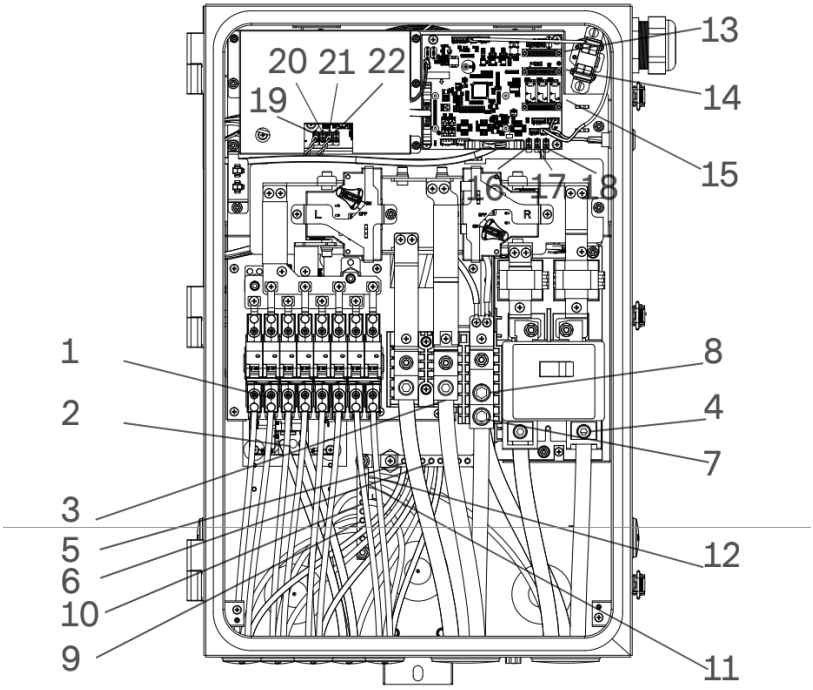
Disconnect the device's main service power before cleaning it. Do not use cleaning solvents to clean any part of the charger. Clean it with a clean, dry cloth to remove dust and dirt.

The devices should be used under the specified operating parameters and within normal ambient conditions, as specified in the General and Electrical Specifications section.

The device is not intended to be installed in a commercial space (repair facility) or closer
than 6.1 m (20 ft) of an outdoor motor fuel dispensing device.

Not intended for commercial garage (repair facility) outdoor installation.

Wiring and Breaker Requirements



Power Terminals

No.	Terminals	Cross-sectional Area Range	Strip Length	Torque (in-lbs)
1	INV Terminals	12-8 AWG (3.8 KW), 10-8 AWG (5/6/7.6 KW)	0.67 in / 17 mm	30
2	GEN Terminals	8-4 AWG	0.67 in / 17 mm	/
3	Load Terminals	3 AWG-4/0 AWG	1.25 in / 32 mm	275
4	Grid Terminals	3 AWG-4/0 AWG	1.25 in / 32 mm	275
5	INV Neutral Terminals	12-8 AWG (3.8 KW), 10-8 AWG (5/6/7.6 KW)	0.79 in / 20 mm	275
6	GEN Neutral Terminals	8-4 AWG	0.79 in / 20mm	/
7	Load Neutral Terminals	3 AWG-4/0 AWG	1.77 in / 45 mm	275
8	Main Neutral Terminals	3 AWG-4/0 AWG	1.77 in / 45 mm	275
9	INV Ground Terminals	8 AWG	0.79 in / 20mm	30
10	GEN Ground Terminals	8-6 AWG	0.79 in / 20mm	30
11	Load Ground Terminals	6-4 AWG	1.77 in / 45 mm	30
12	Main Ground Terminals	6-4 AWG	1.77 in / 45 mm	30

**The power cable shall be 90°C(194°F), 600 V, copper.*

Communication Terminals

No.	Terminals	Port Pin	Range	Strip Length	Torque (in-lbs)
13	INV Communication terminal	Pin 7: +12V	18-16 AWG	0.24 in / 6 mm	1.8
		Pin 8: GND	18-16 AWG	0.67 in / 17 mm	1.8
14	AUX1 terminal	Pin 3: RS485_RESERVE_A	24-18 AWG CAT5 or better	1.25 in / 32 mm	1.8
		Pin 4: RS485_RESERVE_B	24-18 AWG CAT5 or better	1.25 in / 32 mm	1.8
		Pin 7: STOP_NO+ (default jumper)	24-18 AWG	0.79 in / 20 mm	1.8
		Pin 8: STOP_NO- (default jumper)	24-18 AWG	0.79 in / 20mm	1.8

Breakers & Switches

No.	Component	Description		
		Amps	**Part Number**	**Description**
1	Grid Breaker	100	CSR2100	Eaton # CSR2100: 100 A / 240 V, 25 kAIC, 2-Pole
		125	CSR2125N	Eaton # CSR2125N: 125 A / 240 V, 25 kAIC, 2-Pole
		150	CSR2150N	Eaton # CSR2150N: 150 A / 240 V, 25 kAIC, 2-Pole
		175	CSR2175N	Eaton # CSR2175N: 175 A / 240 V, 25 kAIC, 2-Pole
		200	CSR2200N	Eaton # CSR2200N: 200 A / 240 V, 25 kAIC, 2-Pole
		100	BW2100	Eaton # BW2100: 100 A / 240 V, 10 kAIC, 2-Pole
		125	BW2125	Eaton # BW2125: 125 A / 240 V, 10 kAIC, 2-Pole
		150	BW2150	Eaton # BW2150: 150 A / 240 V, 10 kAIC, 2-Pole
		175	BW2175	Eaton # BW2175: 175 A / 240 V, 10 kAIC, 2-Pole
		200	BW2200	Eaton # BW2200: 200 A / 240 V, 10 kAIC, 2-Pole
		100	BWH2100	Eaton # BWH2100: 100 A / 240 V, 25 kAIC, 2-Pole
		125	BWH2125	Eaton # BWH2125: 125 A / 240 V, 25 kAIC, 2-Pole
		150	BWH2150	Eaton # BWH2150: 150 A / 240 V, 25 kAIC, 2-Pole
		175	BWH2175	Eaton # BWH2175: 175 A / 240 V, 25 kAIC, 2-Pole
		200	BWH2200	Eaton # BWH2200: 200 A / 240 V, 25 kAIC, 2-Pole
2	Emergency Stop switch	Normally closed (NC) contact. The UL certification is required for the emergency stop switch.		

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